



CASE STUDY

THE CUSTOMER:

A large, U.S.-based shipping and transportation services company

THE PRODUCT:

Diplomat MFT Enterprise Edition

THE PAIN POINTS:

A large, U.S.-based shipping and transportation services company approached Coviant Software about addressing a need to automate secure file transfers from Microsoft Dynamics to their financial services firm, JPMorgan Chase & Co. To achieve compliance with the JPMorgan Managed File Transfer Services standard, the transfers require file encryption using PGP and the secure SFTP transport protocol during transactions to JPMorgan's Host-to-Host Service.

Use **Diplomat MFT** to Automate Financial Data Transfers from **Microsoft Dynamics** to **JPMorgan Chase & Co.**

THE CUSTOMER AND CIRCUMSTANCES:

A large, U.S.-based shipping and transportation services company approached Coviant Software about addressing a need to automate secure file transfers from Microsoft Dynamics to their financial services firm, JPMorgan Chase & Co. To achieve compliance with the JPMorgan Managed File Transfer Services standard, the transfers require file encryption using PGP and the secure SFTP transport protocol during transactions to JPMorgan's Host-to-Host Service.



Microsoft
Dynamics® 365

J.P.Morgan

THE SOLUTION:

The Company evaluated Diplomat MFT and found that, by integrating with Microsoft Dynamics, Diplomat MFT was able to automate the access and scheduling of required files for transfer to the desired customer or partner destination.

Diplomat MFT also checks to ensure that the correct file (defined by file type and the customer's naming convention) is in the folder when it should be. Then Diplomat MFT ensures the file is encrypted with PGP and confirms that the process is complete, capturing all relevant data along the way to support audit. Every step is completed securely and in accordance with JPMorgan Managed File Transfer Services requirements.

And with its file locking feature, if the file is still in a processing mode, Diplomat MFT will continue to watch the folder until the file is in its final state and ready to be moved. It then picks up the file, PGP encrypts it, and moves it to JPM's Host to Host system—automatically.

If there are any interruptions, the Company immediately receives an alert via preferred communications channels, along with data to quickly diagnose and rectify the incident.

THE RESULT:

The Company's secure managed file transfer process is now completely automated, minimizing the risk of human error and allowing staff to spend their time more effectively.

Diplomat MFT's enterprise-grade file capacity and virtually limitless concurrent scheduling ensures financial files move securely, reliably, and on time.

The Company's finance team has confidence all file transfers are happening as needed, customer and partner satisfaction is high, and there are no delays due to non-compliance with JPMorgan Chase & Co. And because all file transfer process data is captured and archived, the Company is able to conduct complete audits when necessary.



We invite you to download a free trial or schedule a demo by visiting:

www.coviantsoftware.com/request-demo/