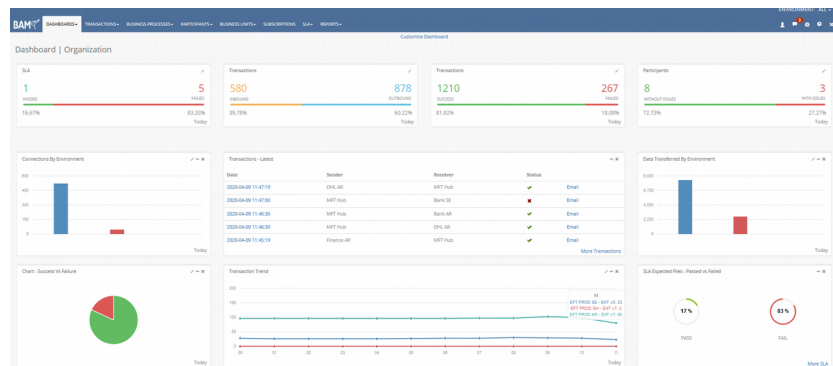# Business Activity Monitoring (BAM) for your MFT Server

Visibility into your MFT Server Activities

Highlights

- Real-time visibility into your MFT and third-party transactions

- Ability to monitor several MFT servers in one application

- Reduces cost associated with administration and support

- Faster problem detection

- No need to grant MFT Server access to end users

- Self service capabilities to End Users

- Ability to see if critical Service Level Agreements (SLAs) for Expected Files are being met

- Visibility by Business Process

- File Transfer activity per Organizational Business Units

- Advanced Security and Fine Grain Access Control

Accolm BAM is a web based Business Activity Monitoring tool that gives you easy visibility into your Managed File Transfer (MFT) Server activities. This tool is useful for both technical and business users and is used mainly for monitoring business processes that have been executed on your MFT Servers.

With Accolm BAM, you are no longer dependent on administrative and support staff to get you information regarding files transfers that your external partners or internal applications have done through your MFT Server. You can search for files transfers, check the statuses of those transfers and be alerted if expected files have not been delivered on time. This in turn helps you to meet your business critical Service Level Agreements (SLA).

Accolm BAM has Dashboard features that allow you to see, in the form of charts, key performance indicators such as passed or missed Expected Files Service Level Agreements (SLAs), File Transfers per Business Unit, percentages of success versus failed transactions over a given period, most active partners, transaction trends etc.

The provision of these self-service capabilities to end-users results in the reduction of the dependency on the organization's

www.accolm.com/bam

SYSTEM REQUIREMENTS

- CPU

  - Quad Core

- Memory

  - 4 GB RAM

- Operative System:

  - Microsoft Windows Server 2019
  - Microsoft Windows Server 2016
  - Microsoft Windows Server 2012
  - Linux Operating System

- Databases:

  - MS SQL Server
  - MySQL
  - Oracle

MFT Server administrators to provide insight into your MFT Server transactions and this in turns reduces the overall total cost of managing the MFT Platform.

Help Desk / IT Admin

- Faster problem detection

- Faster problem resolution

- No need to grant MFT Server access to end users

Business User

- Gain instant access on demand to statuses that concern you

- Easily bring issues to the attention of those responsible for addressing them

- Feel confident that if asked you can confirm or deny success

IT Management / CIO

- Reduces cost associated with administration and support

- Meet SLAs by drastically reducing response times

- Rapid ROI when considering productivity increases and quick access to info versus Full Time Employee (FTE) investment